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THE KNOWLEDGE OF BPJS HEALTH AMONG BANDUNG INFORMAL SECTOR WORKERS AS BPJS HEALTH CARD OWNER

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Abstract

Social Security Agency of Health (BPJS Health) is a public legal council formed to organize the National Health Insurance program (JKN). All of Indonesian citizen have the same opportunity to be a BPJS participant, including Bandung informal sector workers. The purpose of this research was to find out the knowledge of BPJS Health among Bandung informal sector workers as BPJS Health card owner. This research was a descriptive research with survey method. The research was conducted by direct observation and questionnaire distribution to the informal sector workers as BPJS Health card owner. The research showed that the knowledge of BPJS Health of 18.6% respondents is good, 41.4% respondents is moderate, and 40% respondents is bad. It can be concluded that the knowledge of BPJS Health among Bandung informal sector workers as BPJS Health card owner is in the moderate category. There are some socialization related things that still need to be repaired or upgraded so that Bandung informal sector workers can use their BPJS Health card to receive health services guaranteed by BPJS Health better and maximally.

Keywords: BPJS Health, JKN, Informal sector worker