

# Proceeding



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## The knowledge of bpjs health among bandung informal sector workers as bpjs health card owner

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### ABSTRACT

**INTRODUCTION:** Social Security Agency of Health (BPJS Health) is a public legal council formed to organize the National Health Insurance program (JKN). All of Indonesian citizen have the same opportunity to be BPJS participant, including Bandung informal sector workers. The purpose of this research was to find out the knowledge of BPJS Health among Bandung informal sector workers as BPJS Health card owner. **Objective:**This research was a descriptive research with survey method. **Materials and methods:**The research was conducted by direct observation and questionnaire distribution to the informal sector workers as BPJS Health card owner.**Result:** The research showed that the knowledge of BPJS Health of 18.6% respondents is good, 41.4% respondents is moderate, and 40% respondents is bad.**Conclusion:**It can be concluded that the knowledge of BPJS Health among Bandung informal sector workers as BPJS Health card owner is in the moderate category. There are some socialization related things that still need to be repaired or upgraded so that Bandung informal sector workers can use their BPJS Health card to receive health services guaranteed by BPJS Health better and maximally.

**Keywords :***BPJS Health, JKN, Informal sector worker*

### INTRODUCTION

Bandung, the capital of West Java Province, is a city where many kinds of activities are centered including economy activities. It attracts migrants from all corners of West Java and other areas so that urbanization level increase.<sup>1</sup> The migrants' intentions are to get a better job and income than in their previous ones.

Employment is divided into formal sector and informal sector. Adequate level of education is needed to work in the formal sector such as professionals, technicians, etc.<sup>2</sup> Availability of formal sector employment is limited due to the increasing population growth and labor force in the urbanization destination area that is not even be in accordance with the city's ability to absorb formal sector workers.<sup>1</sup>