ABSTRACT

Controlling is one part of management functions, there are planning, organizing, staffing, leading and controlling. Controlling covered every activity done by manager to ensure the actual result are same with the planning. And performance is the term for the result getting valued by the actor, individual result, group result, organization result and result programme or policy.

Researchers using quantitative methods that are intended to discover and understand what is influence controlling into organization performance in Tirta Wening Local Water Company of Bandung studied. The main instrument of data collection in a quantitative study is the questionnaire for the respondent and analyzed by Structural Equation Model with Partial Least Square (SEM PLS), one of powerfull methods because not depend on complex assumption.

Controlling influenced significantly for organizational performance, so bad or good organization it depends on implementation controlling divided into established standard, measurable performance, compare performance against standard and consider corrective action. The key controlling dimension in Tirta Wening Local Water Company of Bandung are measurable performance and consider corrective action.

Key Words : Controlling, Organizational Performance